

## **Jeff Kidd**

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### **Forsythe Solutions, Raleigh, NC. 11/00-Present**

Storage Consultant/Senior Technical Consultant

- Senior Technical Consultant working with the following technologies: Hewlett Packard 9000, Sun servers, HP-UX, Solaris, Linux, HP MC/Service Guard, Legato Networker, HP XP Disk Arrays, HP Auto Raid, EMC<sup>2</sup> Storage Arrays, Brocade Fibre Channel Switches, MacData Fibre Channel Switches, Cisco MDS Fibre Channel Switches, Celerra File Servers, and Celerra Network Servers, Emulex Host Bus Adapter, Qlogic Host Bus Adapter, JNI Host Bus Adapter.
- Provide hands-on implementation services to install, configure and customize HP-UX operating system, HP 9000 Enterprise hardware.
- Provide hands-on implementation services to install, configure and customize Solaris operating system, Sun server hardware.
- Provide consulting services to install, configure and customize EMC Storage Management solutions (Control Center, OnAlert, Solutions Enabler, Workload Analyzer).
- Provide consulting services to install, configure and customize EMC Business Continuance solutions (Power Path, SNAP, SRDF, and Timefinder).
- Provide consulting services to install, configure and customize Brocade Fibre, MacData, Cisco MDS Channel Switches.
- Provide consulting services to design, implement, and troubleshoot network attached storage, and storage area networks
- Client list includes Cisco Systems, Discover Card, EMC, Bridgestone/Firestone, NCR, Nielson Media and Bank One.

### **Brown and Williamson Tobacco Corp., Macon, Ga. 12/99-11/00**

Senior System Engineer/Senior System Administrator

- Unix System Administrator for Hewlett Packard 9000 series servers and workstations, IBM RS6000 server, Sun Sparc workstations, SGI servers and workstations, and RedHat Linux systems.
- Storage Administrator for EMC<sup>2</sup> Symmetric disk arrays, and HP Auto Arrays
- Project and resource management for Unix Support Group.
- Support for various types of applications, OS, and hardware including MC/Service Guard, Mirror/UX, Informix, Oracle, Sybase, QIP, Legato Networker, Netscape Web Servers, Storage Tech, EMC<sup>2</sup> Symmetric, Brio, Tapestry, Spatch, HP Auto Raid, HP Xterminals, Fibre Channel.

**Analysts International Corp., Atlanta, Ga. 3/97-11/99**

Staff Analyst/Systems Specialist Contractor

- Contracted as a Unix Administrator for over 100 Hewlett Packard 9000 series servers and workstations, Sun Sparc workstations, SGI servers and workstations, and RedHat Linux systems.
- Administration roles included new system setup, installation, and configuration of new Unix systems.
- Setup of users, groups, security, file systems, and directories for all existing Unix systems.
- Support for various types of applications, OS, and hardware including MC/Service Guard, Informix, Oracle, Sybase, QIP, Legato Networker, Netscape Web Servers, Storage Tech, EMC<sup>2</sup> Symmetric, Brio, Tapestry, Spatch, HP Auto Raid, HP Xterminals, Fibre Channel.

**Brown and Williamson Tobacco Corp., Macon, Ga. 1/96-3/97**

Unix Support Specialist/System Administrator

- Unix systems support for over 50 Hewlett Packard 9000 series servers.
- Supporting system setups/upgrades, NIS, DNS, Bootp, and X-terminals.
- Setup of users, groups, security, file systems, and directories for Unix systems.
- Support for applications, OS, and hardware including Storage Tech 9490, Storage Tech Camebf, Storage Tech ACSLS, Reel Backup, Sun Sparc.

**GCEduNet - Georgia College, Milledgeville, Ga. 6/95-7/98**

Usenet Administrator/Assistant System Administrator,

- Direct responsibilities for configuring, maintaining, and administrating a Usenet news feed for Georgia College School of Education, GCEduNet.
- Support for applications, OS, and hardware for a Sun Sparc 1000 and Sun Ultra 2.
- Assisted in the design and programming of the user interface for GCEduNet.

## **Certification**

IT Professional HP-UX Systems Administration  
EMC Associate Operator  
EMC PP Associate EMC Technology Foundations  
EMC PP Implementation Engineer Clariion Solutions Specialist

## **Training**

Brocade – SWT 200 Silkworm Administration and Theory of Operations  
Brocade – SWT 300 Silkworm Diagnostics Trouble Shooting  
Brocade – Silkworm 12000 Training  
Cisco – MDS Fibre Channel Switch Training  
EMC – Business Continuity Solutions for Open Systems  
EMC – Celerra Installation and Configuration  
EMC – Celerra Manager  
EMC – Celerra Planning and Design  
EMC – Centera Installation and Configuration  
EMC – Clariion Fibre Channel Implementation & Troubleshooting  
EMC – Configuration Manager  
EMC – Control Center Install and Troubleshooting  
EMC – Enterprise Storage Management for Open Systems  
EMC – Symmetrix Performance  
EMC – Symmetrix Bin configuration, Symwin training  
Hitachi – 9200 Overview & Configuration  
HP – HP-UX 10.X Network Admin  
HP – Hands On With LVM & Mirror Disk/UX  
HP – Hands On With MC/Service Guard  
HP – Managing HP Surestore E Disk Arrays XP  
IBM – AIX Version 4 System Administration